

## FATALITY MANAGEMENT INTERVIEW SPECIALIST

<b>RESOURCE CATEGORY</b>	Medical and Public Health
<b>RESOURCE KIND</b>	Personnel
<b>OVERALL FUNCTION</b>	The Fatality Management (FM) Interview Specialist acts as the primary contact between the Victim Information Center (VIC), next of kin (NOK), and family members
<b>COMPOSITION AND ORDERING SPECIFICATIONS</b>	<ol style="list-style-type: none"> <li>1. This position can be ordered as a single resource or in conjunction with a NIMS typed team (Fatality Management Victim Information Center Team).</li> <li>2. Discuss logistics for deploying this position, such as working conditions, length of deployment, security, lodging, transportation, and meals, prior to deployment</li> </ol>

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	SINGLE TYPE	NOTES
<b>DESCRIPTION</b>	<p>The FM Interview Specialist:</p> <ol style="list-style-type: none"> <li>1. Reports to the FM Information Collection Coordinator</li> <li>2. Acts as the primary contact between the VIC, NOK, and family members</li> <li>3. Completes the missing persons interview package with victims' family members and acquaintances in the VIC</li> <li>4. Interviews victims' family members and acquaintances to obtain antemortem data for those reported missing</li> <li>5. Facilitates transfer of records from interviewees to the FM Records Management Specialist</li> <li>6. Treats all verbal and written communication about the deceased, NOK, and family members with discretion and confidentiality</li> </ol>	Not Specified
<b>EDUCATION</b>	High school diploma or equivalent	The equivalent of a high school diploma is a certificate of high school equivalency.
<b>TRAINING</b>	<p>Completion of the following:</p> <ol style="list-style-type: none"> <li>1. IS-100: Introduction to the Incident Command System, ICS-100</li> <li>2. IS-200: Basic Incident Command System for Initial Response, ICS-200</li> <li>3. IS-700: National Incident Management System, An Introduction</li> <li>4. IS-800: National Response Framework, An Introduction</li> <li>5. Psychological First Aid (PFA) Training (minimum 4 hours)</li> </ol>	Not Specified

Position Qualification for Fatality Management Services  
Medical and Public Health

COMPONENT	SINGLE TYPE	NOTES
<b>EXPERIENCE</b>	<p>Knowledge, Skills, and Abilities:</p> <ol style="list-style-type: none"> <li>1. Intermediate computer skills, including e-mail, internet, word processing, and spreadsheet proficiency</li> <li>2. Strong interpersonal skills</li> <li>3. Sensitivity to cultural needs of families when dealing with death</li> <li>4. High degree of empathy</li> <li>5. Ability to work in a high-stress environment</li> <li>6. Self-awareness to identify stress levels and take corrective actions</li> </ol> <p>Experience: Two years of client-facing interview or intake experience</p>	Not Specified
<b>PHYSICAL/MEDICAL FITNESS</b>	<ol style="list-style-type: none"> <li>1. Moderate</li> <li>2. Maintains immunizations in accordance with the U.S. Department of Health and Human Services Centers for Disease Control and Prevention's (CDC) immunization recommendations</li> </ol>	The NIMS Guideline for the National Qualification System (NQS) defines Physical/Medical Fitness levels for NIMS positions.
<b>CURRENCY</b>	<ol style="list-style-type: none"> <li>1. Functions in this position during an operational incident, planned event, exercise, drill, or simulation at least once every five years OR currently works in a client-facing interview or intake position</li> <li>2. Background checks as applicable law permits or requires</li> </ol>	Provider must carry out and use any background checks as applicable law specifies. This may include a background check completed within the past 12 months; a sex-offender registry check; and a local, state, and national driving and criminal history.
<b>PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS</b>	Not Specified	Not Specified



Position Qualification for Fatality Management Services  
Medical and Public Health

## NOTES

Nationally typed resources represent the minimum criteria for the associated category.

---

## REFERENCES

1. FEMA, NIMS 508: Fatality Management Victim Information Center Team
2. FEMA, NIMS 509: Fatality Management Information Collection Coordinator
3. FEMA, NIMS 509: Fatality Management Records Management Specialist
4. FEMA, National Incident Management System (NIMS), October 2017
5. FEMA, NIMS Guideline for the National Qualification System, November 2017
6. U.S. Department of Health and Human Services, Centers for Disease Control and Prevention (CDC), Immunization Recommendations for Disaster Responders